

Registering body report

17 Jul 2012

RTO Information

NTIS number	4132
Name	TFIA Business Services
Street Address	Suite 16, 23-25 Gipps St.
City/town/suburb	Collingwood
State	VIC
Post code	3066

Learner and employer response

	Learners	Employers
Response count (number)	41	21
Population count (number)	1	
Response rate (per cent)	4100.0	

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	77.8	20.8	74.9	16.8
Trainer Quality	82.3	16.5	82.0	13.8
Effective Assessment	75.8	18.0	75.0	14.4
Clear Expectations	80.8	15.5		
Learning Stimulation	73.7	17.5		
Training Relevance	79.1	15.4	75.1	13.9
Competency Development	74.3	16.1	72.1	12.0
Training Resources	80.6	17.2	72.0	15.2
Effective Support	77.6	15.3	73.7	15.7
Active Learning	76.6	16.1		
Overall Satisfaction	77.8	16.1	77.8	14.1